



Reference report Thouvenin Rechtsanwälte - Baggenstos

## Full IT outsourcing with cloud migration

Successful cloud migration and modernisation of the IT infrastructure

Thouvenin Rechtsanwälte, a renowned law firm with a tradition of excellence, opted for a comprehensive IT modernisation and initiated the project. The aim of the project was to create a future-orientated, flexible and agile IT infrastructure based on the cloud-first strategy and seamlessly integrated with the Microsoft Azure Cloud and Microsoft 365.

The transformation, embedded in Baggenstos' 'Modern Work' concept, included the complete migration of the data centre to the Azure Cloud as well as a comprehensive modernisation of the application and device landscape. In addition, Baggenstos' innovative and future-orientated managed service 'Operation Care' was implemented, which includes the outsourcing of operating services.

### Thouvenin Rechtsanwälte KLG

Thouvenin Rechtsanwälte is a partner-managed law firm with decades of experience. They are not only lawyers, but also entrepreneurs and therefore understand the needs and mindset of your clients. They are characterised by a lean organisation and flat hierarchy; at your firm, the partners not only take care of acquisition and contact management, but also know and look after the mandates entrusted to them. This enables efficient and high-quality client support and leads to long-term partnerships with their clients.



*"We offer modern services and need a future-orientated IT basis.  
The collaboration with Baggenstos was crucial to the success of this project."*

**Dr Patrick Rohn**, Partner, Thouvenin Rechtsanwälte

**Markus Loher**, consulting firm Con-IT Consulting & IT Loher GmbH

*"Working with Baggenstos proved to be an excellent choice. They competently recognised the respective implementation challenges and were convincing throughout the entire selection process. Despite the complexity of the project, the implementation and transition to the operating model went smoothly, which clearly exceeded our expectations. We were impressed by the short transition phase of just a few weeks."*



## Initial situation and objectives

Thouvenin Rechtsanwälte's IT infrastructure was five years old and no longer optimised to support the firm's targeted growth. The aim was to fundamentally modernise and migrate to the cloud to increase the efficiency and flexibility of the IT systems. First and foremost, it was important to fulfil the company's requirements and find ideal and future-oriented solutions for a long-term partnership.

## Key figures

- Users: 40 mobile workstations
- Application server: 13 virtual servers as IaaS
- No local IT infrastructure (only firewall, network and wireless LAN)
- Project duration: 6 months

## Solution & Implementation

Baggenstos implemented several sub-projects, including the creation of an Azure Landing Zone to connect to the cloud, the migration of email and backend systems and the introduction of new Microsoft security and device management solutions. Below are some details on the implementation:

**Integration with Microsoft 365 and Microsoft Azure Cloud:** A cloud computing platform for the transformation of applications and the replacement of traditional file servers, which facilitates the development, provision and management of cloud services. As part of this integration, the entire infrastructure was successfully connected to Azure and the data migration was carried out smoothly.

**Microsoft Azure Virtual Desktop (AVD):** Enabling remote working and efficient implementation of application deployment. AVD also promotes flexible, device-independent working.

**Security:** Strengthening identity, cloud and device security to improve the security and compliance of applications and services.

**Modern Work:** Focus on improving simplified communication through modern working methods, particularly in the area of collaboration, such as sharing and joint editing of documents between employees, but also in collaboration with external clients and partners.



Baggenstos successfully interpreted the requirements of Thouvenin Rechtsanwälte and developed a customised service model that draws heavily on Microsoft's expertise in key areas.

## Challenges

The biggest challenge in the project was to migrate the existing business applications without disrupting day-to-day business, while at the same time operating old and new technologies in parallel. Older industry applications in particular, which were dependent on local file servers, had to be operated locally with a hybrid solution for a transitional period. Each industry has specific software requirements, and the flexibility to continue supporting legacy systems during the transition phase was critical to a smooth transition. This was mastered through careful planning and implementation. The migration was accompanied by on-site training for employees on 'Modern Work' and the new business applications.

## Results

The new IT architecture enables flexible workplace design and faster customisation. The data is secure and easily accessible, which shortens the lead times for further developments.

1. **Improved flexibility and scalability** of the IT infrastructure.
2. **Increased efficiency.**
3. Successful introduction of **remote workstations.**
4. **Modern tools** for daily, secure and close collaboration between employees, clients and partners.
5. **Reliable support** through the comprehensive managed service 'Operation Care' in the outsourcing model. This essentially includes monitoring, maintenance of the IT environment and cloud cost management, regular exchange of information and the service desk supplemented by an on-call service.

With its tried-and-tested technological solutions, Baggenstos has created a uniform, standardised environment for Thouvenin Rechtsanwälte and has made a significant contribution to promoting flexibility, security and efficiency within the company.

## Why Baggenstos?

Thouvenin Rechtsanwälte was convinced by Baggenstos' expertise in Microsoft technologies as well as its experience and trustworthiness. The high level of Microsoft expertise promised seamless integration of state-of-the-art solutions, while the transparency and proactivity created trust. Furthermore, Baggenstos' cost-efficient managed services were a key factor. Another decisive aspect was Baggenstos' cloud-first strategy, which perfectly matched our need for a flexible, scalable and future-proof IT infrastructure. Baggenstos thus offered an ideal combination of technical expertise and strategic orientation.