



# Skype for Business to Microsoft Teams Capabilities Roadmap

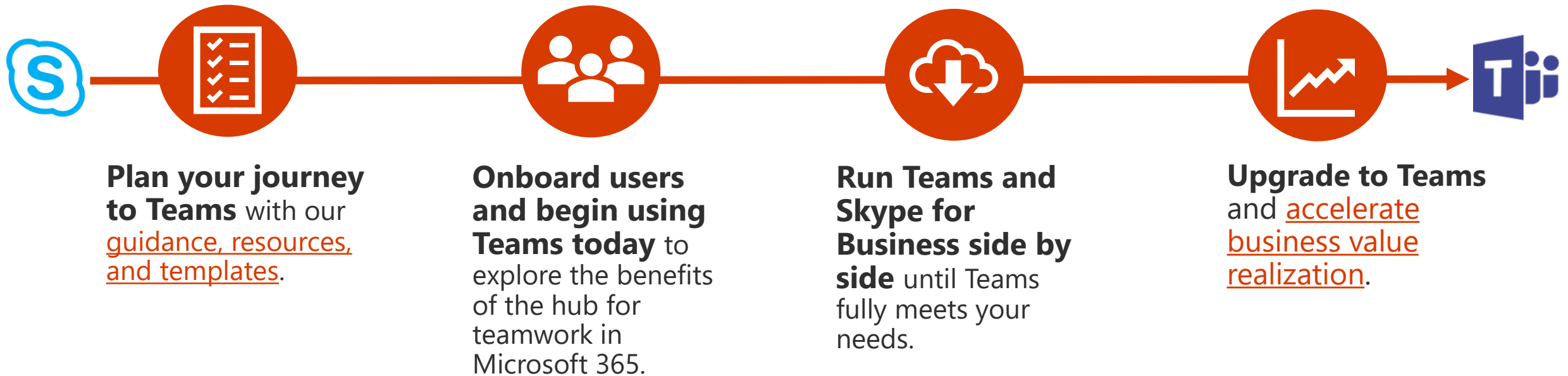


# Legal Notice

This document reflects Microsoft's current expectations about Skype for Business capabilities coming to Teams.

However, **dates and individual features may change** and should not be relied upon in making purchasing decisions.





# What you can do today



# Messaging roadmap

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<sup>1</sup> Currently available to all customers except Government & Go Local (UK & India) tenants

|   |   | Available today  |
|---|---|--|
|    | Enterprise grade                          | <ul style="list-style-type: none"><li>✓ Persistent 1:1 and Group Conversations</li><li>✓ Team + Channels for Teams Productivity</li><li>✓ Hide/Share/Mute Chat</li></ul>   |
|    | Skype for Business interop and federation | <ul style="list-style-type: none"><li>✓ Teams-SfB 1:1 Chat Interop</li><li>✓ Guest Access for External Users</li><li>✓ Contact Groups<sup>1</sup></li><li>✓ Unified Presence<sup>1</sup></li><li>✓ Federated Chat between Teams and Skype for Business<sup>1</sup></li><li>✓ Import Contacts from Skype for Business<sup>1</sup></li><li>✓ Skype for Business Interop with Persistent Chat<sup>1</sup></li></ul> |
|   | Platform and devices                      | <ul style="list-style-type: none"><li>✓ Windows, Mac, Edge, Chrome, iOS, Android, Windows Phone</li></ul>  |
|  | IT Pro                                    | <ul style="list-style-type: none"><li>✓ Tenant-Level Messaging Policies</li><li>✓ eDiscovery/Hold/Archiving of Messages</li><li>✓ Messaging Interop IT Policies</li><li>✓ Message Retention Policies</li><li>✓ Messaging User-Level Policies</li></ul>   |

# Meetings roadmap





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<sup>2</sup> Scheduling capabilities to arrive over the coming months via the respective product updates

<sup>3</sup> Whiteboard feature delivered via third-party solution

<sup>4</sup> Available via Windows Insider Program; Generally Available in Fall

<sup>5</sup> Features rolling out via our third-party partners through Fall 2018

|   | Available today  |  | Delivered Q2 CY2018   |  |
|---|--|--|---|--|
|  <b>Enterprise grade</b>       | <ul style="list-style-type: none"> <li>✓ Schedule in Outlook &amp; Teams</li> <li>✓ Private and Channel Meetings</li> <li>✓ User Facing Diagnostics</li> <li>✓ 80 users in a meeting</li> <li>✓ Audio Conferencing (preview)</li> <li>✓ Participant Management</li> <li>✓ Improved Device Selection</li> </ul> | <ul style="list-style-type: none"> <li>✓ Audio Conferencing in over 90 countries</li> <li>✓ Anonymous Join</li> <li>✓ Interactive Troubleshooting</li> <li>✓ Lobby Support</li> <li>✓ Mute Other Participants</li> </ul> | <ul style="list-style-type: none"> <li>✓ Live Events (Broadcast Meetings) [public preview]</li> <li>✓ Cloud Recording [public preview]</li> <li>✓ Federated Meetings</li> <li>✓ Large Meeting Support (~250 users)</li> <li>✓ Lobby for PSTN callers</li> <li>✓ PSTN Fallback</li> <li>🕒 Outlook meeting scheduler for Mac</li> <li>○ Outlook meeting scheduler for OWA and mobile<sup>2</sup></li> </ul> |  |
|  <b>Collaborative meetings</b> | <ul style="list-style-type: none"> <li>✓ Enable Meeting Lifecycle with Pre/During/Post</li> <li>✓ Desktop sharing</li> <li>✓ Conversations</li> <li>✓ Immersive Meeting Experiences</li> </ul>   | <ul style="list-style-type: none"> <li>✓ Application Sharing</li> <li>✓ Give and Take Control in sharing</li> </ul>  | <ul style="list-style-type: none"> <li>✓ PowerPoint Load and Share</li> <li>✓ Whiteboard<sup>3</sup> and Meeting Notes</li> </ul>   |  |
|  <b>Platform and devices</b> | <ul style="list-style-type: none"> <li>✓ Windows, Mac</li> <li>✓ Mobile: iOS and Android Meetings</li> </ul>   | <ul style="list-style-type: none"> <li>✓ Edge, Chrome Browser Support for meetings</li> </ul>  | <ul style="list-style-type: none"> <li>✓ Skype Room Systems Support</li> <li>✓ Surface Hub Support [preview]<sup>4</sup></li> <li>✓ Trio 1 Touch Teams Meeting Join</li> <li>🕒 Enable VTC Interop Services<sup>5</sup></li> </ul>   |  |
|  <b>IT Pro</b>               | <ul style="list-style-type: none"> <li>✓ Call Quality Diagnostic Portal</li> <li>✓ Tenant Policies</li> </ul>  | <ul style="list-style-type: none"> <li>✓ Enable Call Quality Analytics (Preview)</li> </ul>  | <ul style="list-style-type: none"> <li>✓ User-Level Meeting Policy</li> <li>✓ eDiscovery enhancements</li> </ul>  |  |

# Calling roadmap

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<sup>6</sup> Capability requires devices that implement standard USB-HID control support; [additional info can be found here](#)

|  | Available today  | Delivered Q2 CY2018  | Coming in Q4 CY2018<br>(end of qtr)  |
|--|--|--|--|
|  <b>Enterprise grade</b>           | <ul style="list-style-type: none"> <li>✓ Blind Transfer</li> <li>✓ Call Blocking</li> <li>✓ Call Forwarding</li> <li>✓ Caller ID Masking</li> <li>✓ e911 Support</li> <li>✓ Enable Existing Calling Plan Support</li> <li>✓ Extension Dialing</li> <li>✓ Hold</li> <li>✓ Multi-call Handling</li> <li>✓ Safe Transfer</li> <li>✓ Simultaneous Ringing</li> <li>✓ Speed Dial</li> <li>✓ Suggested Contacts</li> <li>✓ Transfer to PSTN Call</li> <li>✓ Translate user input to standard phone format</li> <li>✓ Voicemail</li> <li>✓ Out of Office Support</li> </ul> | <ul style="list-style-type: none"> <li>✓ 1:1 to Group Call Escalation with Teams, Skype for Business, and PSTN participants</li> <li>✓ Boss and Delegate Support</li> <li>✓ Call Queues (preview)</li> <li>✓ Consultative Transfer</li> <li>✓ Distinctive Ring</li> <li>✓ Do not Disturb breakthrough</li> <li>✓ Forward to Group</li> <li>✓ Direct Routing (Hybrid connection to Teams)</li> <li>✓ Organizational Auto-Attendant</li> </ul> | <p><i>The following Enterprise Voice features were previously found only in Skype for Business Server, and will make their online debut in Microsoft Teams by the end of the calendar year:</i></p> <ul style="list-style-type: none"> <li>• Call Park</li> <li>• Group Call Pickup</li> <li>• Location-Based Routing [preview]</li> <li>• Shared Line Appearance</li> </ul> |
|  <b>Skype for Business Interop</b> | <ul style="list-style-type: none"> <li>✓ Skype for Business-Teams Calling</li> </ul>   |  |  |
|  <b>Platform and devices</b>     | <ul style="list-style-type: none"> <li>✓ TTY Support</li> <li>✓ Windows, Mac, Edge, iOS, Android</li> </ul>  | <ul style="list-style-type: none"> <li>✓ Support for existing certified SIP Phones</li> <li>✓ USB HID control<sup>6</sup></li> </ul>   |  |
|  <b>IT Pro</b>                   | <ul style="list-style-type: none"> <li>✓ Call Quality Diagnostic Portal</li> <li>✓ SfB-Teams Interop Policies</li> </ul>   | <ul style="list-style-type: none"> <li>✓ eDiscovery Enhancements</li> </ul>  |  |

# Microsoft Teams resources

## For **Existing** Skype Customers

### Plan your transition to Teams

Engage your account team, FastTrack, and partners for guidance and support along the journey.

➔ <http://aka.ms/skypetoteams>

### Review the roadmap

Evaluate your needs relative to timing and capabilities on the Microsoft Teams roadmap.

Use Skype and Teams side by side until Teams fully meets your needs.

➔ <https://products.office.com/en-US/business/office-365-roadmap>

## For Customers **New** to Teams

### Learn about Teams

Explore the benefits of the hub for teamwork in Microsoft 365.

➔ <http://aka.ms/successwithteams>

### Try Teams

Download Teams today.

➔ <https://products.office.com/en-us/microsoft-teams>



